

Privacy Policy

We collect personal information from our visitors on a voluntary basis. Personal information may include name, title, company, address, phone number, email address, and other relevant data. Questions or comments submitted by visitors may also include personal information. We do not require personal information to obtain access to most of our site.

We do, however, require it to download product information, order products and take advantage of certain other features of our site.

We use the information that visitors provide for such purposes as processing and responding to requests, improving our operations, and communicating with visitors about our products, services and businesses. Divisions and external providers participate in some of these activities, but we do not sell or rent personal information to unrelated businesses for direct marketing purposes.

Our web server also automatically collects non-personally-identifiable information such as the domain name of the site providing the visitor with Internet access, but not the visitor's user name. Other examples of information collected by our server include the Internet protocol (IP) address used to connect the visitor's computer to the Internet, the visitor's browser type and version, operating system and platform, the average time spent on our site, pages viewed, information searched for, access times and other relevant statistics. We use this information in the aggregate to measure the use of our site and to administer and improve our site.

We also use cookies to provide visitors a personalized experience on our site. Cookies are pieces of information that a web site transfers to the hard drive of a visitor's computer for record-keeping purposes. We use cookies to allow visitors to use the site without logging on upon returning, to auto-populate email forms, to make improvements and to better tailor our site to our visitors' needs.

We also use this information to verify that visitors meet the criteria required to process their requests. Most browsers used by visitors have options that allow the visitor to control whether the browser will accept cookies, reject cookies, or notify the visitor each time a cookie is sent, but setting a browser to reject cookies will limit the range of features available to the visitor on our site.

All data we collect is retained for as long as necessary for processing. Any data that is no longer required for processing is deleted. Similarly, any data which is no longer up to date is deleted. If a data subject withdraws consent to processing, we immediately delete any data relating to them.

To the extent required or permitted by law, we may also collect, use and disclose personal information in connection with security related or law enforcement

PROTEC

investigations or in the course of cooperating with authorities or complying with legal requirements.

We take reasonable precautions to keep all information obtained from our online visitors secure against unauthorized access and use and we periodically review our security measures.

Our site contains links to other web sites. These sites are not covered by this privacy statement, and we are not responsible for the privacy practices or the content of these other sites.

If you have any queries regarding this privacy policy, you can contact:

Neil Rousseau

info@protecinsulation.com

01726 216989

Protec Office Unit D Victoria Square
Victoria, Roche
Cornwall
PL26 8LQ